

Reloading Windows XP

- **Make sure you have your COA license number, either from sticker attached to the computer or from the Windows package – not, you can not use someone else’s license number,**
- **Have the Windows CD handy**
- **Have the driver CD handy that should have come with your computer**
- **Record all drivers from the device manager – or print out from Belarc Advisor**
- **Download SP3 to a CD and have ready if your recovery or install disk does not include it.**
- **(ALTERNATE) Have the recovery disks handy that came with your computer (or not)**
- **Back up all your data, pictures and music to at least 2 media such as a DVD, external hard drive, or Flash USB stick**
- **Proceed to reload Windows and all drivers. Then Load SP3**
- **At this point, your computer should access the internet, although Internet Explorer will give an error because of outdated version.**
- **Turn off automatic updates or select none during the install.**
- **Install IE8**
- **Install KB2879017 patch**
- **Install KB 2898785 patch**
- **Reboot computer and then turn on automatic updates.**
- **If you do not follow this procedure, your computer will become very sluggish as updates try but fail.**